

R12 Oracle Order Management Fundamentals

Duration: 4 Days

What you will learn

In this course, students learn about the basic order capture and order fulfillment flows that Oracle Order Management facilitates, and also learn how to perform setup steps, including transaction type, document sequence, order import, and hold setup, that enable these flows. Students learn how to perform the Oracle Inventory setup steps that support Oracle Order Management, including how to create subinventories, units of measure, and items. Students also learn how to perform required Oracle Receivables setup steps, including how to create customers, payment terms, and territories, and how to define credit checking. The course includes information about how to enable multiple organization access control (MOAC) specifically for Oracle Order Management.

In addition, the course includes details about how to setup up basic Pricing and Shipping Execution functionality, and also provides details about price lists, modifiers, qualifiers, and shipping-related activities. The course includes practices that train students how to setup the functionality described in the class.

Learn To: Set up Oracle Order Management
Manage exceptions and holds
Use key order flows
Set up Shipping Execution and basic Pricing functionality

Functional Implementer

Prerequisites

Required Prerequisites

Navigating Oracle Applications 11i Self-Study CD Course

R12 Oracle Financials Functional Foundation

R12 Oracle Inventory Management Fundamentals

R12 Oracle E-Business Suite Essentials for Implementers

Suggested Prerequisites

Navigating Oracle Applications

Inventory Management Fundamentals

E-Business Suite Essentials for Implementers

Financials Functional Foundation

Course Objectives

Create and use price lists, modifiers, qualifiers, and price books

Explain shipping flows within the order-to-cash lifecycle

Set up and use shipping entities to perform shipping-related activities

Set up multiple organization access control for Oracle Order Management

Define subinventories, units of measure, and items

Create available-to-promise rules

Define customers, invoice information, and credit checking

Explain tax-related setup steps

Set up profile options and system parameters

Set up processing constraints, defaulting rules, and transaction types

- Use scheduling and workflow
- Define holds
- Purge orders
- Manage exceptions
- Execute the order-to-cash lifecycle with different order types

Course Topics

Overview of Oracle Order Management

- Overview of Oracle Order Management
- What is Oracle Order Management?
- Order Capture and Order Fulfillment
- Oracle Order Management Capabilities
- Order to Cash Lifecycle
- Integration with Other Products

Order Entities and Order Flows

- Order to Cash Lifecycle with Standard Items
- Order to Cash Lifecycle with PTO Models and PTO Kits
- Drop Shipments
- Drop Shipments Across Ledgers
- Back-to-Back Orders
- Sales Agreements
- Negotiation Agreement
- Approve Sales Agreement

Multiple Organization Access Control Setup

- Organization Structure in Oracle Applications
- Multi-Org Access Control (MOAC)
- Using MOAC in Oracle Order Management
- Setting Up MOAC

Oracle Inventory Setup for Oracle Order Management

- Receipt to Issue Lifecycle
- Inventory Organizations
- Setting Up Locations
- Inter-organization Shipping Networks
- Unit of Measure Conversions
- Order Management Item Attributes
- Item Relationships

Oracle Receivables Setup for Oracle Order Management

- Overview of Trading Community Architecture
- Key Customer Related Concepts in TCA
- Adding Customers in Order Management
- Defining Payment Terms
- Defining Territories in Receivables
- Defining Invoice Sources (Batch Source) – Automatic Transaction Numbering

Oracle Order Management Setup Steps

- Overview of Quick Code or Lookup Types

- Overview of Transaction Types Window
- Workflow in Transaction Types
- Setting up Processing Constraints
- Defining Defaulting Rules
- Setting up Versioning and Audit History
- Auto-Schedule Profile Option
- Defining Credit Usage Rule Sets

Holds, Order Purge, and Exception Management Setup

- Seeded Holds
- Generic Holds
- Order and Quote Purge
- Purge Sets

Basic Pricing Setup

- Overview of Pricing in the Order to Cash Process
- Creating a Price List
- Secondary Price List
- Copy Price List
- Price List Maintenance: Overview
- Add Items to Price List
- Implementation Steps: Setting Key Profile Options

Overview of Shipping Execution

- Shipping Execution Flow
- Delivery and Delivery Lines
- Trips and Stops
- Delivery Leg
- Ship Confirm

Shipping Execution Setup

- Granting Roles To Users
- Freight Carriers
- Transit Times
- Delivery Compliance Screening
- Running Pick Release
- Pick Slip Grouping Rule
- Auto create Deliveries
- Release Sales Orders for Picking Window

Related Courses

- R12 Oracle Order Management Fundamentals - Self-Study CD Course