Network Charging and Control (NCC): Voucher Management

Duration: 2 Days

What you will learn

This Network Charging and Control (NCC): Voucher Management training teaches you how vouchers are created, managed and redeemed using NCC. You'll learn how a communications service provider can create and manage voucher types and voucher batches.

Learn To:

Create and manage vouchers.
Use the NCC Voucher Manager Application.
Describe the voucher lifecycle.
Configure voucher redemption methods.
Define the voucher redemption workflow.
Understand the different ways a subscriber can redeem vouchers.
Understand how these different redemption methods are configured in the NCC system.

Live Virtual Class Format

A Live Virtual Class (LVC) is exclusively for registered students; unregistered individuals may not view an LVC at any time. Registered students must view the class from the country listed in the registration form. Unauthorized recording, copying, or transmission of LVC content may not be made.

Audience
Administrator
Configuration Consultant
Configuration Implementer
End Users
Implementation Consultant
Security Administrators
Support Engineer
Technical Consultant

Related Training

Required Prerequisites

Knowledge (preferably hands-on experience) of the Unix operating system, preferably Solaris

Suggested Prerequisites
An understanding of Pre-paid charging

Course Objectives

Create and administer individual vouchers and batches of vouchers

Describe the voucher redemption workflow

Identify the principal features of managing vouchers using NCC

Redeem vouchers through Subscriber self-care channels

Configure different subscriber voucher redemption methods

Download and access the NCC Voucher Management documents

Understand the voucher life-cycle

Create different types of vouchers

Course Topics

Identifying the Main Features of Managing Vouchers Using NCC
Introducing the NCC Prepaid Charging Application
What is a Voucher?
Understanding and Managing Voucher Batches
The NCC Voucher Lifecycle

Creating Vouchers and Voucher Batches
Using the Voucher Management Application to Create a Voucher Type
Using the Voucher Management Application to Create a Voucher Batch
Creating a Voucher Batch from the Command Line

Redeeming Vouchers
The Voucher Redemption Workflow
Redeeming Vouchers in a Standalone NCC Deployment
Redeeming Vouchers in an Integrated NCC/BRM Deployment

Configuring Voucher Redemption in NCC
Redeeming a Voucher Using the Voucher Manager UI
Configuring NCC for Voucher Redemption Using IVR
Configuring NCC for Voucher Redemption Using USSD
Configuring NCC for Voucher Redemption Using SMS
Using Voucher Management Feature Nodes in a Control Plan

Documentation
Downloading the NCC Documentation
Identifying the Voucher Management Guides